

# FiDO 12G Series

## SDI/Optical Fiber Mini-Converters



## Installation and Operation Guide

# Notices

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## Trademarks

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## Contacting AJA Support

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When calling for support, have all information at hand prior to calling. To contact AJA for sales or support, use any of the following methods:

Telephone	+1.530.271.3190
FAX	+1.530.271.3140
Web	<a href="https://www.aja.com">https://www.aja.com</a>
Support Email	<a href="mailto:support@aja.com">support@aja.com</a>
Sales Email	<a href="mailto:sales@aja.com">sales@aja.com</a>

# Contents

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- Notices . . . . . 2
  - Trademarks . . . . . 2
  - Copyright . . . . . 2
  - Contacting AJA Support . . . . . 2
  
- Chapter 1 – Introduction . . . . . 4
  - Overview . . . . . 4
  - Features . . . . . 4
  - FiDO 12G Models . . . . . 4
    - Accessories . . . . . 4
  - FiDO Converter Simplified Block Diagrams . . . . . 5
  - FiDO Converter I/O Connections . . . . . 5
  - Installation . . . . . 8
  - Operation . . . . . 8
  
- Appendix A – Specifications . . . . . 9
  
- Appendix B – Safety and Compliance . . . . . 12
  
- Warranty and Liability Information . . . . . 21
  - Limited Warranty on Hardware . . . . . 21
  - Limitation of Liability . . . . . 21
  - Governing Law and Language; Your Rights . . . . . 21

# Chapter 1 – Introduction

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## Overview

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FiDO 12G Mini-Converters offer unmatched flexibility and cost efficiency for 12G-SDI, 6G-SDI, and 3G-SDI Fiber conversion, allowing the transport of 12G-SDI over distances of up to 10km when using standard Single-Mode fiber optic cable.

These converters use a compact, low-profile enclosure that works well in tight spaces around and behind equipment racks, trucks and on camera.

FiDO 12G Mini-Converters meet all relevant SMPTE specifications as well as offering electrical isolation to eliminate potential ground loop problems for a rugged, versatile solution that is suitable for a variety of applications.

## Features

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- Transport of 12G/6G/3G/HD/SD-SDI as well as DVB-ASI over optical fiber
- Auto-reclocking at SMPTE SDI rates
- All SDI ancillary data, including embedded audio, is passed
- Simplex or duplex models available
- Single Mode
- 1310nm optical Transmitter
- 1260 - 1620 wide band optical Receiver
- LC fiber connectors
- ST fiber connectors
- Coax inputs are equalized
- Coax and fiber inputs are reclocked
- DVB-ASI compatible
- Useful for eliminating ground loop problems
- 5-20VDC power supply (included)
- Five year warranty

## FiDO 12G Models

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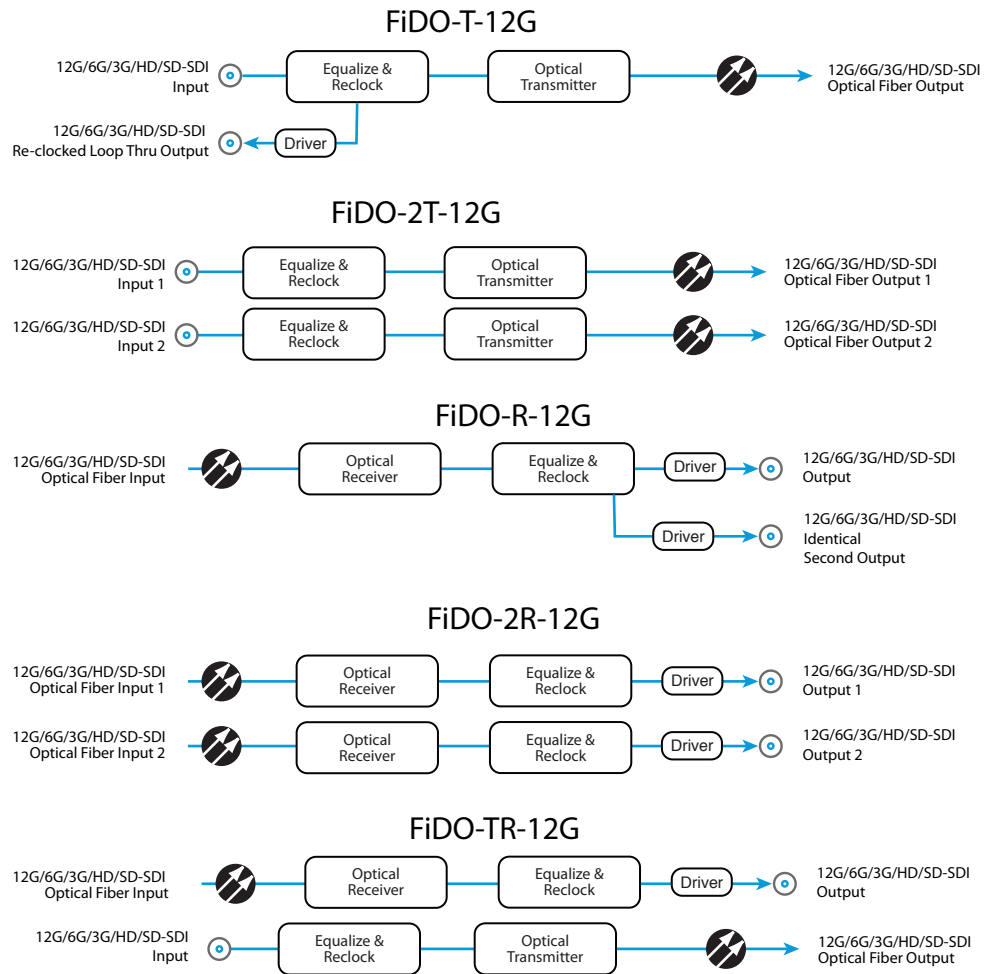
- FiDO-T-12G: Single Channel 12G-SDI to Single-Mode LC Fiber Transmitter
- FiDO-T-12G-ST: Single Channel 12G-SDI to Single-Mode ST Fiber Transmitter
- FiDO-2T-12G: Dual Channel 12G-SDI to Single-Mode LC Fiber Transmitter
- FiDO-R-12G: Single Channel Single-Mode LC Fiber to 12G-SDI Receiver
- FiDO-R-12G-ST: Single Channel Single-Mode ST Fiber to 12G-SDI Receiver
- FiDO-2R-12G: Dual Channel Single-Mode LC Fiber to 12G-SDI Receiver
- FiDO-TR-12G: Single Channel 12G-SDI/LC Single-Mode LC Fiber Transceiver

## Accessories

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- DWP-U-R1: Power supply included
- Rackmount bracket

# FiDO Converter Simplified Block Diagrams



# FiDO Converter I/O Connections







**NOTE:** Green illuminated LEDs labeled OPT or SDI indicate a signal has been detected and locked for that input.

**NOTE:** The OPT indicator for optical receivers may flicker or glow dim with the optical input disconnected.

# Installation

**NOTE:** AJA does not support use of any SFP modules other than our own; use of any non-AJA SFP module will void the warranty.

Installation consists of the following steps:

1. Connect video equipment to the FiDO converter BNCs.
2. Connect fiber to the FiDO Optical fiber connectors.



**Caution!** Single-Mode (1310 nm) and CWDM FiDO devices require the use of “single mode 1310nm compatible” fiber optic cable.

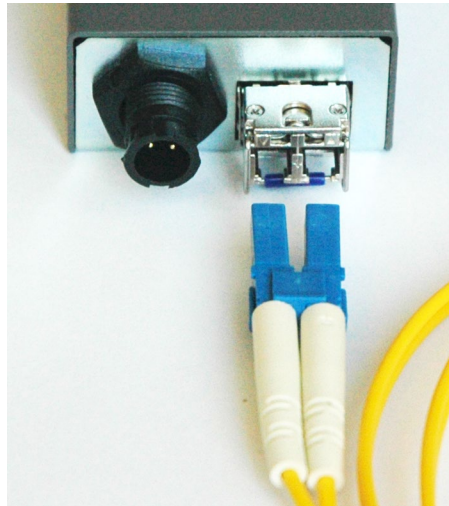


**Warning!** Active fiber-optic cables emit radiation invisible to the human eye. Do not look directly at the end of an active fiber-optic cable or the fiber connector on a FiDO-T-12G, FiDO-2T-12G, FiDO-TR-12G, ; these models are Class 1 Laser Products.



3. FiDO-2T-12G, FiDO-2R-12G, and FiDO-TR-12G require either a duplex LC cable or two simplex LC cables. Insert each connector until it latches.

*Figure 1. FiDO to Duplex LC Example*



4. FiDO-T-12G and FiDO-R-12G require a single simplex LC cable connected to the optical port on the converter pointed to by the arrow (Optical Output on FiDO-T-12G, or Optical Input on FiDO-R-12G).

**NOTE:** Fiber optic interconnections can be severely compromised by dirt, oils, or other contaminants. All dust caps should be replaced on cables and equipment whenever FiDO converters are disconnected from fiber optic cables.

5. Apply +5VDC power to the converter (AJA power supply included).

# Operation

FiDO series converters have no user controls. No configuration or settings are required. Once powered, the FiDO converters will begin converting applied fiber/SDI signals.

# Appendix A – Specifications

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## FiDO 12G Family Tech Specs

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### Video Formats

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- 270Mbps - 12 Gbps, format agnostic

### Video Input Digital - FiDO-T-12G and FiDO-T-12G-ST

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- 1-channel independent 12G-SDI BNC connector, SMPTE 259/292/424/2081/2082

### Video Input Digital - FiDO-2T-12G

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- 2-channel independent 12G-SDI BNC connectors, SMPTE 259/292/424/2081/2082

### Video Input Digital - FiDO-R-12G

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- 1-channel independent Single Mode LC Fiber connector, SMPTE 297/259/292/424/2081/2082
- Nominal Wavelength: Rx 1260 nm (min), 1620 nm (max)
- Optical Sensitivity: -10 dBm (min 12 Gbps), -14 dBm (min 3 Gbps)
- Overload Power: -2 dBm (min)

### Video Input Digital - FiDO-R-12G-ST

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- 1-channel independent Single Mode ST Fiber connector, SMPTE 297/259/292/424/2081/2082
- Nominal Wavelength: Rx 1260 nm (min), 1620 nm (max)
- Optical Sensitivity: -10 dBm (max 12 Gbps), -14 dBm (max 3 Gbps)
- Overload Power: -2 dBm (min)

### Video Input Digital - FiDO-2R-12G

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- 2-channel independent Single Mode LC Fiber connectors, SMPTE 297/259/292/424/2081/2082
- Nominal Wavelength: Rx 1260 nm (min), 1620 nm (max)
- Optical Sensitivity: -9 dBm (min 12 Gbps), -10 dBm (min 3 Gbps)
- Overload Power: -2 dBm (min)

### Video Input Digital - FiDO-TR-12G

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- 1-channel independent 12G-SDI BNC connector, SMPTE 259/292/424/2081/2082
- 1-channel independent Single-Mode LC Fiber connector, SMPTE 297/259/292/424/2081/2082
- Nominal Wavelength:
  - Tx 1260 nm (min), 1310 nm (typ), 1360 nm (max)
  - Rx 1260 nm (min), 1620 nm (max)
- Optical Sensitivity: -10 dBm (min 12 Gbps), -14 dBm (min 3 Gbps)
- Optical Power: -5 dBm (min), 0.5 dBm (max)
- Overload Power: -2 dBm (min)
- Extinction Ratio: 5.4 dB (min)

## Video Output Digital - FiDO-T-12G

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- 1-channel 12G-SDI reclocked, loop out, BNC connector, SMPTE 259/292/424/2081/2082
- 1-channel independent Single Mode LC Fiber connector, SMPTE 297/259/292/424/2081/2082
- Nominal Wavelength: Tx 1260 nm (min), 1310 nm (typ), 1360 nm (max)
- Optical Power: -5 dBm (min), 0.5 dBm (max)
- Extinction Ratio: 5.4 dB (min)

## Video Output Digital - FiDO-T-12G-ST

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- 1-channel 12G-SDI reclocked, loop out, BNC connector, SMPTE 259/292/424/2081/2082
- 1-channel independent Single Mode ST Fiber connector, SMPTE 297/259/292/424/2081/2082
- Nominal Wavelength: Tx 1260 nm (min), 1310 nm (typ), 1360 nm (max)
- Optical Power: -5 dBm (min), 2 dBm (max)
- Extinction Ratio: 3.4 dB (min)

## Video Output Digital - FiDO-2T-12G

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- 2-channel independent Single Mode LC Fiber connectors, SMPTE 297/259/292/424/2081/2082
- Nominal Wavelength: Tx 1260 nm (min), 1310 nm (typ), 1360 nm (max)
- Optical Power: -5 dBm (min), 0.5 dBm (max)
- Extinction Ratio: 5.4 dB(min)

## Video Output Digital - FiDO-R-12G and FiDO-R-12G-ST

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- 1-channel dual matching 12G-SDI BNC connectors, SMPTE 259/292/424/2081/2082

## Video Output Digital - FiDO-2R-12G

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- 2-channel independent 12G-SDI BNC Outputs, SMPTE 259/292/424/2081/2082

## Video Output Digital - FiDO-TR-12G

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- 1-channel independent 12G-SDI BNC connector, SMPTE-259/292/424/2081/2082
- 1-channel independent Single Mode LC Fiber connector, SMPTE-297/259/292/424/2081/2082
- Nominal Wavelength:
  - Tx 1260 nm (min), 1310 nm (typ), 1360 nm (max)
  - Rx 1260 nm (min), 1620 nm (max)
- Optical Sensitivity: -10 dBm (min @12 Gbps), -14 dBm (min @ 3 Gbps)
- Optical Power: -5 dBm (min), 0.5 dBm (max)
- Extinction Ratio: 5.4 dB (min)

## Reclocking

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- 270 Mbps, 1.483 Gbps, 1.485 Gbps, 2.967 Gbps, 2.970 Gbps, 5.934 Gbps, 5.940 Gbps, 11.868 Gbps, 11.880 Gbps - Auto Select
- All other rates are passed through and not reclocked

## Size (w x d x h)

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- 4.6" x 1.71 " x.85" (117 x 43.5 x 21.6mm)

## Weight

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- 0.4 lb (0.2 kg)

## Power

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- 2 watts (max)
- Uses 5-20VDC power (AJA power supply model DWP-U-R1 included)

## Environment

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- Safe Operating Temperature: 0 to 40 C (32 to 104 F)
- Safe Storage Temperature (Power OFF): -40 to 60 C (-40 to 140 F)
- Operating Relative Humidity: 10-90% noncondensing
- Operating Altitude: <3,000 meters (<10,000 feet)

# Appendix B – Safety and Compliance

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## Federal Communications Commission (FCC) Compliance Notices

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### Class A Interference Statement

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This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15, Subpart B of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### FCC Caution

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This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

## Canadian ICES Statement

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### Canadian Department of Communications Radio Interference Regulations

This digital apparatus does not exceed the Class A limits for radio-noise emissions from a digital apparatus as set out in the Radio Interference Regulations of the Canadian Department of Communications. This Class A digital apparatus complies with Canadian ICES-003.

### Règlement sur le brouillage radioélectrique du ministère des Communications

Cet appareil numérique respecte les limites de bruits radioélectriques visant les appareils numériques de classe A prescrites dans le Règlement sur le brouillage radioélectrique du ministère des Communications du Canada. Cet appareil numérique de la Classe A est conforme à la norme NMB-003 du Canada.

## European Union and European Free Trade Association (EFTA) Regulatory Compliance

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This equipment may be operated in the countries that comprise the member countries of the European Union and the European Free Trade Association. These countries, listed in the following paragraph, are referred to as The European Community throughout this document:

AUSTRIA, BELGIUM, BULGARIA, CYPRUS, CZECH REPUBLIC, DENMARK, ESTONIA, FINLAND, FRANCE, GERMANY, GREECE, HUNGARY, IRELAND, ITALY, LATVIA, LITHUANIA, LUXEMBOURG, MALTA, NETHERLANDS, POLAND, PORTUGAL, ROMANIA, SLOVAKIA, SLOVENIA, SPAIN, SWEDEN, UNITED KINGDOM, ICELAND, LICHTENSTEIN, NORWAY, SWITZERLAND

## Declaration of Conformity

Marking by this symbol indicates compliance with the Essential Requirements of the EMC Directive of the European Union 2014/30/EU.



This equipment meets the following conformance standards:

### Safety

EN 60065: 2014 (T-Mark License)  
IEC 60065: 2014 (CB Scheme Report/Certificate)  
EN 62368-1: 2014 + A11 (T-Mark License)  
IEC 62368-1: 2014 (CB Scheme Certificate)

Additional licenses issued for specific countries available on request.

### Emissions

EN 55032: 2012 + AC: 2013, CISPR 32: 2015  
EN 61000-3-2: 2014, EN 61000-3-3: 2013

### Immunity

EN 55103-2: 2009, EN 61000-4-2: 2009,  
EN 61000-4-3: 2006 + A1: 2008 + A2: 2010,  
EN 61000-4-4: 2004 + A1: 2010,  
EN 61000-4-5: 2006, EN 61000-4-6: 2009, EN 61000-4-11: 2004

Environments: E2, E3 and E4

The product is also licensed for additional country specific standards as required for the International Marketplace

### Laser

EN 60825-1: 2007 and EN 60825-2: 2004 +A2: 2010,  
CDRH Compliant Class 1 (TUV Cert No. 50135086)  
Also Licensed for Standards: FDA 21 CFR 1040.10 and 1040.11

## Recycling Notice



This symbol on the product or its packaging indicates that this product must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste for recycling, please contact your local authority, or where you purchased your product.

## Korea KCC Compliance Statement

### 사용자 안내문

이 기기는 업무용 환경에서 사용할 목적으로 적합성평가를 받은 기기로서 가정용 환경에서 사용하는 경우 전파간섭의 우려가 있습니다.

## Taiwan Compliance Statement

警告使用者：  
這是甲類的資訊產品，在居住的環境中使用時，可能會造成射頻干擾，在這種情況下，使用者會被要求採取某些適當的對策。

This is a Class A product based on the standard of the Bureau of Standards, Metrology and Inspection (BSMI) CNS 13438, Class A. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

## Japan Compliance Statement

この装置は、クラスA情報技術装置です。この装置を家庭環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。 VCCI-A

This is a Class A product based on the standard of the VCCI Council (VCCI-32: 2016). If this is used near a radio or television receiver in a domestic environment, it may cause radio interference. Install and use the equipment according to the instruction manual.

## Translated Warning and Caution Messages

The following caution statements, warning conventions, and warning messages apply to this product and manual.



Warning Symbol



Caution Symbol



## Before Operation Please Read These Instructions



**Warning!** Read and follow all warning notices and instructions marked on the product or included in the documentation.

**Avertissement!** Lisez et conformez-vous à tous les avis et instructions d'avertissement indiqués sur le produit ou dans la documentation.

**Warnung!** Lesen und befolgen Sie die Warnhinweise und Anweisungen, die auf dem Produkt angebracht oder in der Dokumentation enthalten sind.

**¡Advertencia!** Lea y siga todas las instrucciones y advertencias marcadas en el producto o incluidas en la documentación.

**Aviso!** Leia e siga todos os avisos e instruções assinalados no produto ou incluídos na documentação.

**Avviso!** Leggere e seguire tutti gli avvisi e le istruzioni presenti sul prodotto o inclusi nella documentazione.



**Warning!** Do not use this device near water and clean only with a dry cloth.

**Avertissement!** N'utilisez pas cet appareil près de l'eau et nettoyez-le seulement avec un tissu sec.

**Warnung!** Das Gerät nicht in der Nähe von Wasser verwenden und nur mit einem trockenen Tuch säubern.

**¡Advertencia!** No utilice este dispositivo cerca del agua y límpielo solamente con un paño seco.

**Aviso!** Não utilize este dispositivo perto da água e limpe-o somente com um pano seco.

**Avviso!** Non utilizzare questo dispositivo vicino all'acqua e pulirlo soltanto con un panno asciutto.



**Warning!** Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.

**Avertissement!** Ne bloquez aucune ouverture de ventilation. Suivez les instructions du fabricant lors de l'installation.

**Warnung!** Die Lüftungsöffnungen dürfen nicht blockiert werden. Nur gemäß den Anweisungen des Herstellers installieren.

**¡Advertencia!** No bloquee ninguna de las aberturas de la ventilación. Instale de acuerdo con las instrucciones del fabricante.

**Aviso!** Não obstrua nenhuma das aberturas de ventilação. Instale de acordo com as instruções do fabricante.

**Avviso!** Non ostruire le aperture di ventilazione. Installare in conformità con le istruzioni del fornitore.



**Warning!** Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.

**Avertissement!** N'installez pas l'appareil près d'une source de chaleur telle que des radiateurs, des bouches d'air de chauffage, des fourneaux ou d'autres appareils (amplificateurs compris) qui produisent de la chaleur.

**Warnung!** Nicht in der Nähe von Wärmequellen wie Heizkörpern, Heizregistern, Öfen oder anderen Wärme erzeugenden Geräten (einschließlich Verstärkern) aufstellen.

**¡Advertencia!** No instale cerca de fuentes de calor tales como radiadores, registros de calor, estufas u otros aparatos (incluidos amplificadores) que generan calor.

**Aviso!** Não instale perto de nenhuma fonte de calor tal como radiadores, saídas de calor, fogões ou outros aparelhos (incluindo amplificadores) que produzam calor.

**Avviso!** Non installare vicino a fonti di calore come termosifoni, diffusori di aria calda, stufe o altri apparecchi (amplificatori compresi) che emettono calore



**Warning!** Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.

**Avertissement!** La sécurité de la prise polarisée ou de la prise de type mise à la terre ne doit en aucun cas être empêchée de fonctionner. Une prise polarisée a deux broches, l'une étant plus large que l'autre. Une prise de type mise à la terre a deux broches et une troisième broche pour la mise à la terre. La broche large ou la troisième broche sont fournies pour votre sécurité. Si la prise fournie ne s'insère pas dans votre prise femelle, consultez un électricien pour le remplacement de la prise femelle obsolète.

**Warnung!** Der Sicherheitszweck des gepolten bzw. Schukosteckers ist zu berücksichtigen. Ein gepolter Stecker verfügt über zwei Pole, von denen einer breiter als der andere ist. Ein Schukostecker verfügt neben den zwei Polen noch über einen dritten Pol zur Erdung. Der breite Pol bzw. der Erdungspol dienen der Sicherheit. Wenn der zur Verfügung gestellte Stecker nicht in Ihren Anschluss passt, konsultieren Sie einen Elektriker, um den veralteten Anschluss zu ersetzen.

**¡Advertencia!** No eche por tierra la finalidad del tipo de enchufe polarizado con conexión a tierra. Un enchufe polarizado tiene dos espigas, una más ancha que la otra. Un enchufe con conexión a tierra tiene dos espigas iguales y una tercera espiga que sirve para la conexión a tierra. La espiga ancha, o la tercera espiga, sirven para su seguridad. Si el enchufe suministrado no encaja en el tomacorriente, consulte con un electricista para reemplazar el tomacorriente obsoleto.

**Aviso!** Não anule a finalidade da segurança da ficha polarizada ou do tipo ligação terra. Uma ficha polarizada tem duas lâminas sendo uma mais larga do que a outra. Uma ficha do tipo de ligação à terra tem duas lâminas e um terceiro terminal de ligação à terra. A lâmina larga ou o terceiro terminal são fornecidos para sua segurança. Se a ficha fornecida não couber na sua tomada, consulte um electricista para a substituição da tomada obsoleta.

**Avviso!** Non compromettere la sicurezza della spina polarizzata o con messa a terra. Una spina polarizzata ha due spinotti, di cui uno più largo. Una spina con messa a terra ha due spinotti e un terzo polo per la messa a terra. Lo spinotto largo o il terzo polo sono forniti per motivi di sicurezza. Se la spina fornita non si inserisce nella presa di corrente, contattare un elettricista per la sostituzione della presa obsoleta.



**Warning!** Since the Mains plug is used as the disconnection for the device, it must remain readily accessible and operable.

**Avertissement!** Puisque la prise principale est utilisée pour débrancher l'appareil, elle doit rester aisément accessible et fonctionnelle.

**Warnung!** Da der Netzstecker als Trennvorrichtung dient, muss er stets zugänglich und funktionsfähig sein.

**¡Advertencia!** Puesto que el enchufe de la red eléctrica se utiliza como dispositivo de desconexión, debe seguir siendo fácilmente accesible y operable.

**Aviso!** Dado que a ficha principal é utilizada como a desconexão para o dispositivo, esta deve manter-se prontamente acessível e funcional.

**Avviso!** Poiché il cavo di alimentazione viene usato come dispositivo di sconnessione, deve rimanere prontamente accessibile e operabile.



**Warning!** Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the device.

**Avertissement!** Protégez le cordon d'alimentation pour que l'on ne marche pas dessus ou qu'on le pince, en particulier au niveau des prises mâles, des réceptacles de convenance, et à l'endroit où il sort de l'appareil.

**Warnung!** Vermeiden Sie, dass auf das Netzkabel getreten oder das Kabel geknickt wird, insbesondere an den Steckern, den Steckdosen und am Kabelausgang am Gerät.

**¡Advertencia!** Proteja el cable de energía para que no se le pise ni apriete, en especial cerca del enchufe, los receptáculos de conveniencia y el punto del que salen del equipo.

**Aviso!** Proteja o cabo de alimentação de ser pisado ou de ser comprimido particularmente nas fichas, em tomadas de parede de conveniência e no ponto de onde sai do dispositivo.

**Avviso!** Proteggere il cavo di alimentazione in modo che nessuno ci cammini sopra e che non venga schiacciato soprattutto in corrispondenza delle spine e del punto in cui esce dal dispositivo.



**Warning!** Unplug this device during lightning storms or when unused for long periods of time.

**Avertissement!** Débranchez cet appareil pendant les orages avec éclairsou s'il est inutilisé pendant de longues périodes.

**Warnung!** Das Gerät ist bei Gewitterstürmen oder wenn es über lange Zeiträume ungenutzt bleibt vom Netz zu trennen.

**¡Advertencia!** Desenchufe este dispositivo durante tormentas eléctricas o cuando no se lo utilice por largos periodos del tiempo.

**Aviso!** Desconecte este dispositivo da tomada durante trovoadas ou quando não é utilizado durante longos períodos de tempo.

**Avviso!** Utilizzare soltanto i collegamenti e gli accessori specificati e/o venduti dal produttore, quali il treppiedi e l'esoscheletro.



**Warning!** Refer all servicing to qualified service personnel. Servicing is required when the device has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the device, the device has been exposed to rain or moisture, does not operate normally, or has been dropped.

**Avertissement!** Référez-vous au personnel de service qualifié pour tout entretien. L'entretien est exigé quand l'appareil a été endommagé de quelque manière que ce soit, par exemple lorsque le cordon d'alimentation ou la prise sont endommagés, que du liquide a été versé ou des objets sont tombés dans l'appareil, que l'appareil a été exposé à la pluie ou à l'humidité, ne fonctionne pas normalement ou est tombé.

**Warnung!** Das Gerät sollte nur von qualifizierten Fachkräften gewartet werden. Eine Wartung ist fällig, wenn das Gerät in irgendeiner Weise beschädigt wurde, wie bei beschädigtem Netzkabel oder Netzstecker, falls Flüssigkeiten oder Objekte in das Gerät gelangen, das Gerät Regen oder Feuchtigkeit ausgesetzt wurde, nicht ordnungsgemäß funktioniert oder fallen gelassen wurde.

**¡Advertencia!** Consulte al personal calificado por cuestiones de reparación. El servicio de reparación se requiere cuando el dispositivo ha recibido cualquier tipo de daño, por ejemplo cable o espigas dañadas, se ha derramado líquido o se han caído objetos dentro del dispositivo, el dispositivo ha sido expuesto a la lluvia o humedad, o no funciona de modo normal, o se ha caído.

**Aviso!** Remeta todos os serviços de manutenção para o pessoal de assistência qualificado. A prestação de serviços de manutenção é exigida quando o dispositivo foi danificado mediante qualquer forma, como um cabo de alimentação ou ficha que se encontra danificado/a, quando foi derramado líquido ou caíram objectos sobre o dispositivo, quando o dispositivo foi exposto à chuva ou à humidade, quando não funciona normalmente ou quando foi deixado cair.

**Avviso!** Fare riferimento al personale qualificato per tutti gli interventi di assistenza. L'assistenza è necessaria quando il dispositivo è stato danneggiato in qualche modo, ad esempio se il cavo di alimentazione o la spina sono danneggiati, è stato rovesciato del liquido è stato rovesciato o qualche oggetto è caduto nel dispositivo, il dispositivo è stato esposto a pioggia o umidità, non funziona correttamente o è caduto



**Warning!** Do not open the chassis. There are no user-serviceable parts inside. Opening the chassis will void the warranty unless performed by an AJA service center or licensed facility.

**Avertissement!** Ne pas ouvrir le châssis. Aucun élément à l'intérieur du châssis ne peut être réparé par l'utilisateur. La garantie sera annulée si le châssis est ouvert par toute autre personne qu'un technicien d'un centre de service ou d'un établissement agréé AJA.

**Warnung!** Öffnen Sie das Gehäuse nicht. Keine der Geräteteile können vom Benutzer gewartet werden. Durch das Öffnen des Gehäuses wird die Garantie hinfällig, es sei denn, solche Wartungsarbeiten werden in einem AJA-Service-Center oder einem lizenzierten Betrieb vorgenommen.

**¡Advertencia!** No abra el chasis. El interior no contiene piezas reparables por el usuario. El abrir el chasis anulará la garantía a menos que se lo haga en un centro de servicio AJA o en un local autorizado.

**Advertência!** Não abra o chassi. Não há internamente nenhuma peça que permita manutenção pelo usuário. Abrir o chassi anula a garantia, a menos que a abertura seja realizada por uma central de serviços da AJA ou por um local autorizado.

**Avvertenza!** Non aprire lo chassis. All'interno non ci sono parti riparabili dall'utente. L'apertura dello chassis invaliderà la garanzia se non viene effettuata da un centro ufficiale o autorizzato AJA.



**Warning!** Disconnect the external AC power supply line cord(s) from the mains power before moving the unit.

**Avertissement!** Retirez le ou les cordons d'alimentation en CA de la source d'alimentation principale lorsque vous déplacez l'appareil.

**Warnung!** Trennen Sie die Wechselstrom-Versorgungskabel vom Netzstrom, bevor Sie das Gerät verschieben.

**¡Advertencia!** Cuando mueva la unidad desenchufe de la red eléctrica el/los cable(s) de la fuente de alimentación CA tipo brick.

**Advertência!** Remova os cabos CA de alimentação brick da rede elétrica ao mover a unidade.

**Avvertenza!** Scollegare il cavo dell'alimentatore quando si sposta l'unità.



**Warning!** Only use attachments and accessories specified and/or sold by the manufacturer.

**Avertissement!** Utilisez seulement les attaches et accessoires spécifiés et/ou vendus par le fabricant.

**Warnung!** Verwenden Sie nur Zusatzgeräte und Zubehör angegeben und / oder verkauft wurde durch den Hersteller.

**¡Advertencia!** Utilice solamente los accesorios y conexiones especificados y/o vendidos por el fabricante.

**Aviso!** Utilize apenas equipamentos/acessórios especificados e/ou vendidos pelo fabricante.

**Avviso!** Utilizzare soltanto i collegamenti e gli accessori specificati e/o venduti dal produttore.



**Caution!** FiDO 12G Series devices require the use of "single mode 1310nm compatible" fiber optic cable.

**Aviso!** Dispositivos FiDO 12G Series exigem a utilização de cabo de fibra ótica "compatível com monomodo 1310nm".

**Attention!** Les équipements FiDO 12G Series doivent être utilisés avec un câble en fibre optique monomode compatible 1310 nm.

**Attenzione!** I dispositivi FiDO 12G Series richiedono l'uso di un cavo a fibre ottiche "compatibile con 1310 nm monomodo".

**¡Precaución!** FiDO 12G Series dispositivos requieren el uso de cable de fibra óptica "mono modo 1310nm compatibles".

**Vorsicht!** FiDO 12G Series-Geräte erfordern den Gebrauch von "Einzelmodus 1310nm kompatiblen" Faseroptik-Kabeln.



**Warning!** Active fiber-optic cables emit radiation invisible to the human eye. Do not look directly at the end of an active fiber-optic cable; the FiDO 12G Series is a Class 1 Laser Product.



**Advertência!** Cabos de fibra ótica ativos emitem radiação invisível ao olho humano. Não olhe diretamente para a extremidade de um cabo de fibra ótica ativo; o FiDO 12G Series é um produto laser de classe 1.



**Avertissement!** Lorsqu'ils sont actifs, les câbles en fibre optique émettent des radiations que l'oeil humain ne peut voir. Ne regardez pas directement l'extrémité d'un câble en fibre optique en cours d'utilisation ; les équipements FiDO 12G Series sont des produits laser de classe 1.



**Avvertenza!** I cavi a fibre ottiche attivi (ossia in cui si propagano segnali) emettono radiazioni invisibili. Non fissare lo sguardo direttamente sull'estremità di un cavo a fibre ottiche attivo; il cavo FiDO 12G Series è un prodotto laser di Classe 1.



**¡Advertencia!** Active los cables de fibra óptica de emitir radiación invisible para el ojo humano. No mire directamente en el extremo de un cable de fibra óptica activa; el FiDO 12G Series es un producto láser de Clase 1.



**Achtung!** Aktive Faseroptik-Kabel geben eine Strahlung ab, die für das menschliche Auge unsichtbar ist. Das Ende eines aktiven Faseroptik-Kabels niemals direkt ansehen; die FiDO 12G Series ist ein Laser-Produkt der Klasse 1.



# Warranty and Liability Information

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## Limited Warranty on Hardware

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AJA Video Systems, Inc. (AJA Video) warrants that the hardware product, not including software components, will be free from defects in materials and workmanship for a period of five years from the date of purchase. AJA Video provides a separate software warranty as part of the license agreement applicable to software components.

If the Customer brings a valid claim under this limited warranty for a hardware product (hereafter, a “product”) during the applicable warranty period, AJA Video will, at its sole option and as the Customer’s sole remedy for breach of the above warranty, provide one of the following remedies:

- Repair or facilitate the repair the product within a reasonable period of time, free of charge for parts and labor.
- Replace the product with a direct replacement or with a product that performs substantially the same function as the original product.
- Issue a refund of the original purchase price less depreciation to be determined based on the age of the product at the time remedy is sought under this limited warranty.

To obtain service under this warranty, the Customer must notify AJA Video of the defect before expiration of the warranty period and make suitable arrangements for the performance of service by contacting AJA Video support through the channels set forth on the support contacts web page at <https://www.aja.com/support>. Except as stated, the Customer shall bear all shipping, packing, insurance and other costs, excluding parts and labor, to effectuate repair. Customer shall pack and ship the defective product to a service center designated by AJA Video, with shipping charges prepaid. AJA Video shall pay to return the product to Customer, but only if to a location within the country in which the AJA Video service center is located. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES OR LIMITATIONS ON APPLICABLE STATUTORY RIGHTS OF A CONSUMER, SO SOME OR ALL OF THE TERMS OF THIS PARAGRAPH MAY NOT APPLY TO YOU.

## Limitation of Liability

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Under no circumstances shall AJA video BE LIABLE IN ANY WAY FOR ANY LOST, CORRUPTED OR DESTROYED DATA, FOOTAGE OR WORK, OR FOR ANY OTHER INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LOST PROFITS, OR FOR ANY THIRD PARTY CLAIM, IN CONNECTION WITH THE PRODUCT, WHETHER RESULTING FROM DEFECTS IN THE PRODUCT, SOFTWARE OR HARDWARE FAILURE, OR ANY OTHER CAUSE WHATSOEVER, EVEN IF AJA VIDEO HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. AJA VIDEO’S LIABILITY IN CONNECTION WITH THE PRODUCT SHALL UNDER NO CIRCUMSTANCES EXCEED THE PURCHASE PRICE PAID FOR THE PRODUCT. The foregoing limitations apply even if any remedy set forth in this LIMITED WARRANTY fails of its essential purpose. SOME JURISDICTIONS DO NOT ALLOW THE LIMITATION OF LIABILITY FOR PERSONAL INJURY, OR OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO SOME OR ALL OF THE TERMS OF THIS PARAGRAPH MAY NOT APPLY TO YOU.

## Governing Law and Language; Your Rights

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This limited warranty is the only warranty provided by AJA Video on the hardware product. It supersedes all prior or contemporaneous understandings regarding such subject matter. No amendment to or modification of this warranty will be binding unless in writing and signed by AJA Video. The laws of the State of California, USA will govern this warranty and any dispute arising from it. Any translation of this

Agreement is intended for convenience and to meet local requirements and in the event of a dispute between the English and any non-English versions, the English version of this warranty will govern. This limited warranty gives you specific legal rights and you may have other rights that vary from jurisdiction to jurisdiction, some of which are noted above.